



Issued by Insurance Facilitators Pty Ltd, ABN 90 099 104 480 AFS Licence No. 289450 on behalf of and as underwriting agent for the insurer HDI Global Specialty SE - Australia, ABN 58 129395 544 AFS Licence No. 458776

NOTICE TO INTENDING INSURED

Who is the Insurer?

The **Insurer** of the **Policy** is HDI Global Specialty SE - Australia (ABN 58 129 395 544, AFS License number 458776) and its registered address is Tower One, Level 33, 100 Barangaroo Avenue, Sydney NSW 2000, Australia. The **Insurer** is regulated by the Australian Prudential Regulation Authority ("APRA").

HDI Global Specialty SE is registered in Germany, with its registered office at Podbielskistrasse 396, 30659 Hannover, Germany with registraton number HRB211924 and authorised by Bundesanstalt für Finanzdienstleistungsaufsicht ("BaFin"). It is authorised to carry on insurance Business in Germany under the German Insurance Supervisory Act ("Versicherungsaufsichtsgesetz").

Who is the Underwriting Agent?

In effecting this contract of insurance, Insurance Facilitators Pty Ltd ABN 90 099 104 480, AFSL No. 289450, will be acting under an authority given to it by the **Insurer**. Insurance Facilitators Pty Ltd will be acting as the agent for the **Insurer** and not for **You** as the Insured.

Our Contract with You

The contract is based on the information **You** gave **Us** when **You** applied for the insurance, and any subsequent information which **You** have supplied.

We will provide cover for those sections of the Policy You have selected and that are shown on Your Certificate of Insurance.

You must pay the premium and any relevant government charges for the **Period of Insurance** and comply with all of the **Policy** terms and conditions.

The **Policy**, any other declarations **You** make and any endorsement, amendment or alteration to **Your** cover will form the legal contract between **You** and **Us**.

Your Duty to Take Reasonable Care Not to Misrepresent

You have a duty to take reasonable care not to make any misrepresentation when entering into, varying, extending or renewing the **Policy.**

This means that it is essential that **You** respond to specific questions that **We** ask honestly and to the best of **Your** knowledge, including where **We** ask **You** to confirm or update information that **You** have previously given to **Us** when entering into, varying, extending or renewing the **Policy**.

To assist **You** with providing **Us** with honest and accurate responses to any questions **We** ask of **You**, **We** have endeavoured to ensure that any question **We** ask is clear and easy to understand. Further, where possible, **We** have also included examples of the types of responses **We** are looking for when asking a particular question.

If **You** are unclear of any particular question or would like **Us** to explain it to **You**, please get in touch with **Us** and **We** will explain this to **You**.

In determining whether **You** have fulfilled this duty to take reasonable care not to make a misrepresentation to **Us**, **We** will consider all of the relevant circumstances of a particular case. If **You** do not respond honestly and accurately to specific questions that **We** ask, **We** may (acting reasonably) cancel **Your Policy** or reduce the amount **We** will pay **You** if **You** make a claim, or both. It is therefore vital that **You** be honest and specific in **Your** responses. If **Your** failure to tell **Us** is fraudulent, **We** may refuse to pay a claim and treat the **Policy** as if it never existed (this does not mean that **We** will refund any premiums that **You** have already paid).

Agreements Affecting Rights of Subrogation

We will not pay a claim if, without prior agreement from Your insurer, You make any agreement that will prevent the insurer from recovering the loss from a third party.

Interested Parties

We will not accept any financial interests over Insured Trees of any party other than You, unless You have notified Us of such interest and:

- Request the interest to be noted on the **Policy**
- Authorise Us to use that party's personal information about You in connection with that Policy.

We must have agreed and noted that interest on Your Certificate of Insurance.

That party is not covered nor do they become an Insured under the Policy. If the interests of another party have been noted on the Policy, then in the event of a claim We are obliged to enquire from that interested party whether the claim is subject to that interest. If so, We are obliged to first make payment of the claim to the interested party and thereafter make payment to You of the balance. A payment by Us to an interested party constitutes a discharge of Our liability to You under the Policy to the extent of that payment.

This is Not a Renewable Contract

Cover provided under this **Policy** will cease at expiry of the **Period of Insurance** shown on **Your Certificate of Insurance**. If **You** wish to arrange similar insurance with **Us** for the following season, **You** will need to complete

the proposal sent to **You** and **We** will provide terms of cover for **Your** consideration.

Underinsurance

You will not be covered in respect of any area which is not shown on Your Certificate of Insurance.

If **Your** area planted is greater than the **Insured Trees** nominated by **You**, **Your** claim in respect of **Insured Trees** will be reduced by the underinsurance percentage of the total area planted.

Example - Underinsurance	
Area planted	15ha
Insured Crop Area	10ha
Area Damaged	5ha
Underinsurance %	66.7% ((10 ÷ 15)x100)
Underinsurance Calculation	5ha x 66.7%
Net Claim Area	3.335ha

Complaints Handling & Dispute Resolution

IF are committed to raising standards of service to **Our** customers.

The following standards apply to all complaints handling.

- **1. We** will conduct complaints handling in a fair, transparent and timely manner.
- **2. We** will make available information about **Our** complaints handling procedures.

We will only ask for and take into account relevant information when deciding on **Your** complaint.

- 1. You will have access to information about You that We have relied on in assessing Your complaint and an opportunity to correct any mistakes or inaccuracies. In special circumstances or where a claim is being or has been investigated, We may decline to release information but We will not do so unreasonably. In these circumstances, We will give You reasons. We will provide our reasons in writing upon request
- Where an error or mistake in handling Your complaint is identified, We will immediately initiate action to correct it.

The satisfaction of our clients is extremely important. As such, We would like You to tell us if any of our products or services has not met Your expectations in any way.

If **You** have a complaint which **You** wish **Us** to review, **You** can get in touch with **Us** by mail, fax, phone, in person or email. Remember to include **Your** name, policy number and some details relating to **Your** complaint. Within 1 business day of receiving **Your** compliant, Insurance Facilitators will acknowledge **Your** compliant in written form (Email, post and/or fax). **You** will be provided with the contact details of the person reviewing the complaint, the timeframes in which action will be taken and the steps within the complaints process, including the details of Australian Financial Complaints Authority (AFCA).

When You first speak to Insurance Facilitators about Your complaint or concern, the person trying to resolve Your complaint will listen to You, consider the facts and attempt to resolve Your complaint immediately. Further information to support Your complaint may be requested. Insurance Facilitators will make a decision on Your compliant within 7 days.

If **We** do not resolve the compliant to **Your** satisfaction, then **We** will hand over the Compliant File to HDI immediately.

Your dispute will be acknowledged in writing within 1 business day of receipt. The length of time required to resolve a particular dispute will depend on the individual issues raised, however in most cases You will receive a full written response to Your dispute within 13 business days of receipt, provided We have received all necessary information and have completed any investigation required. HDI may require additional information from You when We hand over Your complaint file.

If **Your** complaint is not resolved by HDI at day 22 and it looks unlikely that a decision can be made by Day 30 due to varying complexities or severe circumstances, **You** will be updated immediately and afforded the opportunity to take **Your** compliant to the AFCA. If **You** decide to keep the compliant with HDI, then with approval from AFCA, HDI will be given a 14-day extension to make a decision on **Your** complaint.

When HDI makes a decision on **Your** compliant it will be in writing. **Your** written decision will include the final outcome of the compliant, reasons behind the decision, **Your** rights if **You** are not happy with the decision and the contact details of AFCA.

HDI will provide **You** with enough detail to understand the basis of the decision and be fully informed when deciding whether to escalate the matter to AFCA or another forum.

AFCA is an ASIC approved external dispute resolution body. AFCA resolves certain insurance disputes between consumers and insurers and will provide an independent review at no cost to **You. We** are bound by the determination of AFCA but the determination is not binding on **You.**

You can contact AFCA at:

Australian Financial Complaints Authority

Online: www.afca.org.au Email: info@afca.org.au Phone: 1800 931 678

Mail: Australian Financial Complaints Authority

GPO Box 3 Melbourne VIC 3001

Privacy Statement

Privacy legislation regulates the way private sector organisations can collect, use, keep secure and disclose personal information. **We** are bound by the Privacy Act 1988 (Cth), when collecting and handling **Your** personal information. **We** have developed a privacy **Policy** which explains what sort of personal information **We** hold about **You** and what **We** do with it.

We will only collect personal information from or about You for the purpose of assessing Your application for insurance and administering Your Policy, including any claims You make or claims made against You. We will only use and disclose Your personal information for a purpose You would reasonably expect.

We may need to disclose personal information to other entities within Our group, reinsurers (who may be located overseas), insurance intermediaries, insurance reference bureaux, credit reference agencies, Our advisers, Our agents, Our administrators and those involved in the claims handling process (including assessors, investigators and others), for the purpose of assisting Us and them in providing relevant services and products, or the purpose of recovery or litigation. We may disclose personal information to people listed as coinsured on Your Policy and to family members or agents authorised by You. Disclosures may also be made to government, law enforcement, dispute resolution, statutory or regulatory bodies, or as required by law. We will request Your consent to any other purpose.

By providing **Your** personal information to **Us**, **You** consent to **Us** making the disclosures set out above which require consent. This consent to the use and disclosure of **Your** personal information remains valid unless **You** alter or revoke it by giving **Us** written notice. Without **Your** personal information **We** may not be able to issue insurance cover to **You** or process **Your** claim.

You also have the opportunity to find out what personal information We hold about You and, when necessary, correct any errors in this information. Generally, We will do this without restriction or charge.

For further information about **Our** privacy **Policy** or to access or correct **Your** personal information, please contact **Us** at the following address:

HDI Global Specialty SE - Australia Tower One, Level 33, 100 Barangaroo Avenue, Sydney, NSW, 2000 privacyaustralianbranch@hdi-specialty.com

If **You** believe that **We** have interfered with **Your** privacy in **Our** handling of **Your** personal information **You** may lodge a complaint by contacting **Us**.

We will attempt to resolve **Your** complaint in accordance with **Our** Privacy Complaints Handling Procedure.

If **You** are not satisfied with the resolution of **Your** complaint or with the way that **We** have handled **Your** complaint through the Privacy Complaints Procedure, **You** may be able to refer the matter to the Office of the Australian Information Commissioner.

It **You** would like more information about **Our** Privacy Complaints Procedure please contact **Us**.

The Goods and Services Tax (GST) and Your Insurance (GST Registered Policyholders Only)

Information You must give to Us

If **You** are registered, or required to be registered, for Goods and Services Tax ("GST") purposes **You** must provide **Us** in writing with **Your** Australian Business Number ("ABN") when requested. **You** must also advise **Us** in writing what **Your** Input Tax Credit ("ITC") entitlement is for the insurance premium either:

- (i) on or before entry into, renewal or variation of this **Policy**; or
- (ii) if permitted under the GST Law, at any other time at or before **You** first notify **Us** of a claim under this **Policy**.

If You have told Us Your ITC entitlement under (a) above and Your ITC entitlement later alters, You must tell Us in writing about that alteration.

If **You** are registered and cease to be registered for GST purposes **You** must tell **Us** immediately in writing.

General Code of Practice

From 1 January 2022, the Insurer is a signatory to the General Insurance Code of Practice (the Code). The Code was developed by the Insurance Council of Australia to further raise standards of practice and service across the insurance industry. The Code Governance Committee (CGC) is an independent body that monitors and enforces insurers' compliance with the Code. For more information on the Code of Practice and Code Governance Committee (CGC) visit insurancecode.org.au.

DEFINITIONS

Where used in this **Policy** the following definitions apply:

Actual Harvest

Means the total number of tonnes harvested from each **Insured Crop Area**.

Agreed Value

Means the unit price of each tonne of crop nominated by **You** and agreed by **Us** at the time **We** accept **Your** proposal and as shown on the **Certificate of Insurance**.

Area Damaged (Ha)

The area in hectares of loss of, damage to or destruction of yield in the unharvested portion of any Insured Paddock affected by an insured peril or Additional Benefit as defined by **Our** appointed loss adjuster.

Certificate of Insurance

Means the certificate and paddock schedule which forms part of this **Policy** and describes important details of **Your** cover.

Crop Yield Revision Options

Means the method **You** selected and We agreed, shown on **Your Certificate of Insurance**, that specifies the manner in which the cover will operate in respect of **Insured Yield**.

Excess

Means the first amount of any claim that **You** must pay for the unharvested portion of each Insured Paddock shown on **Your Certificate of Insurance** unless otherwise stated in the Additional Benefits section of this **Policy**.

The Excess will be applied to each Insured Paddock as though each Insured Paddock is separately covered under its own Policy.

No Excess is applicable for Fire only claims.

Final Revision Date

Means the final date, shown on **Your Certificate of Insurance.**

You must supply Us with the date You completed planting for each Insured Paddock. Your Final Revision Date will be calculated 80 days from the date planting of the first crop started.

Grain or Seed in Storage

Permanent Storage – Means seed or grain stored in a fixed and fully enclosed building or silo that is soundly constructed of metal, concrete, brick, wood or any listed combination.

Temporary Storage – Means seed or grain stored for a period not exceeding 75 days after the harvest began

from any Insured Paddock stored in a purpose built industry accepted and maintained bunker or harvest bag. The bunker floor must be above ground level have a water proof lining laid across the floor with soundly constructed walls and acceptable drainage to prevent water accumulation. The bunker cover(s) must be reinforced for resistance to wind loads and water penetration, sealed around the walls in order to anchor the top cover to prevent wind lift and/or water penetration, as deemed adequately constructed by Us or Our authorised representative at the time of survey.

We will only cover grain and/or seed stored in silo/ harvest bags for Fire only.

Insured Paddock

Means each crop that is insured by **You** and specified by, paddock name, type and number of hectares as shown on **Your Certificate of Insurance**.

Insured Peril

Means a named cause of loss or **Area Damaged**, as defined, that this **Policy** will cover.

Insured Yield

Means the total tonnes of **Insured Paddock** expressed in tonnes per hectare, **You** expect to produce as agreed by **Us** and shown on **Your Certificate of Insurance**.

You can change **Your Insured Yield** up until the Final Revision Date shown on **Your Certificate of Insurance**.

Net Loss Percentage

(a) for Area Damaged to any After Harvest
Declaration Cover and Final Revision Date Cover
that occurs <u>prior</u> to or on Your Final Revision Date,
the percentage will be calculated as follows:

(Potential Harvest - Actual Harvest) \times 100

Potential Harvest

less the percentage **Excess** shown on **Your Certificate of Insurance**; or

(b) for Area Damaged to Final Revision Date Covers, that occur <u>after</u> Your Final Revision Date, the calculation will be the percentage loss of grain from each Insured Crop Area less the percentage Excess shown on Your Certificate of Insurance.

Period of Insurance

Means the period beginning 48 hours, after 9.00am EST from the day **We** agree to accept **Your** request for cover or the **Specified Growth Stage**, whichever is the latter. The **Period of Insurance** extends through until **Your** completion of harvest, or in respect of Seed or Grain in Transit or Storage, the expiry date shown on **Your Certificate of Insurance**.

Policy

Means this document, the **Certificate of Insurance** and any endorsement to the **Policy**, all of which are to be read together.

Potential Harvest

Means the number of tonnes of Your Insured Crop Area, that would have been harvested as determined by Our appointed loss adjuster but for, loss of, damage to, or destruction as a direct result of Insured Perils and/or any events covered by the Additional Benefits. We calculate the percentage of seed loss from the Area Damaged and/or use the Actual Harvest from a similar non damaged trial plot paddock(s) or a combination of both, as determined by Our appointed loss adjuster.

If You have an After Harvest Policy and Your Insured Paddock is not affected by an Insured Peril, Your Potential Harvest will be Your Actual Harvest.

If You have a Final Revision Policy and Your Insured Paddock is not affected by an Insured Peril Your Potential Harvest will be Your Insured Yield.

Property

Means the locality of **Insured Crop Areas** that are within a contiguous area or within a land title boundary for which **You** are the landowner, right-holder, lease holder and/or sharefarmer. If **You** have **Insured Crop Area** at more than one locality, the **Policy** will apply separately, in respect of each locality, as shown on **Your Certificate of Insurance**.

Specified Growth Stage

Means for barley, maize, oats, rye, triticale and wheat, when more than 50% of the crop has reached **First Jointing.**

Means for beans, canola, chickpeas, lupins, faba beans, field peas, linseed, millet, peas, safflower, sorghum, soy beans and sunflower, when more than 50% of the crop has reached the **Eight Leaf Stage**.

For all other crops, when more than 50% of the crop has reached **Anthesis**.

Anthesis – means when the plant achieves full expansion of at least one flower.

Eight Leaf Stage – means when at least 50% of the crop has at least eight fully expended leaves on the primary stem of the plant.

First Jointing – means when the top node or joint on the stem of a plant appears above the ground.

Sum Insured

Final Revision Date - Means the amount calculated as follows:

Insured Crop Area x Agreed Value x Yield Estimate.

After Harvest Declaration – Means the amount calculated as follows:

Insured Crop Area x Agreed Value x Actual Harvest

You declare to Us or the Potential Harvest as established by the loss adjuster in the event of a claim.

We, Us, Our, The Insurer

Means HDI Global Specialty SE - Australia

You, Your

Means the person/s or entity named in the **Certificate of Insurance**.

WHAT YOU ARE COVERED FOR

Provided You pay the premium, We will insure You against loss of seed or Area Damaged of the Insured Paddocks as shown on Your Certificate of Insurance caused by any of the Insured Perils during the Period of Insurance, subject otherwise to the terms, conditions and exclusions of this Policy.

Insured Peril Options

To constitute a claim under this **Policy**, loss of Yield or damage to **Your** crops must be caused solely and directly by one or more of the following Insured Peril Options.

1. Hail Strike

Means loss of, damage to, or destruction of plant parts as a direct result of the impact of pellets or stones of frozen rain falling during showers or storms.

2. Fire

Means the actual ignition of plant parts, not caused by, or resulting from fermentation, heating or any process involving the application of heat.

3. Lightning

Means a sudden discharge of electrically charged particles associated with a storm, leaving visible and physical evidence of the same.

ADDITIONAL BENEFITS

Provided **You** pay the premium, **We** will also provide cover for the following Additional Benefits during the **Period of Insurance**:

Re-Sowing

If any **Insured Crop Area** is destroyed by Hail Strike before reaching the **Specified Growth Stage**, and there

is undisputed evidence that, at the time of damage a viable plant stand was established, **We** will pay for the reasonable cost **You** incur to re-sow **Your** crop during the **Period of Insurance**.

The most **We** will pay is \$150 per hectare for the area to be re-sown. The **Excess** will not apply to this Additional Benefit.

If **You** re-sow the same crop type, **We** may continue to insure the replanted crop. If **You** re-sow a different crop type, this insurance may apply to the new crop type, subject to **Our** approval. An additional premium may be required to be paid by **You**.

Seed and Grain in Transit

We will cover You for loss of, damage to, or destruction of seed and grain from any Insured Crop Area covered by this Policy which is accidentally damaged, destroyed, spilled or stolen during transit by road or rail vehicles while on Your Property, or while in transit from Your Property to Your receiving point, or from Your seed cleaners to Your Property, provided the loss, damage or destruction occurs during the Period of Insurance.

The amount of any claim under this Additional Benefit will be calculated by multiplying the quantity of seed or grain lost or destroyed by the **Agreed Value**. If **Your** seed and/or grain is damaged, the maximum **We** will pay is the difference between the amount **You** receive following the sale and the amount produced by multiplying the quantity of seed and/or grain damaged by the **Agreed Value**.

An Excess of \$250 applies to each and every claim under this Additional Benefit during the Period of Insurance.

We will not pay any claim resulting from Loss or Damage to Seed and/or Grain in Transit arising directly or indirectly from any of the following circumstances:

- (a) when carried uncovered, unprotected or in an inadequately constructed vehicle or bin;
- (b) if transit (including temporary storage) from **Your Property** or place of storage to the destination exceeds 5 days (120 hours);
- (c) when carried in an overloaded, unroadworthy vehicle or where a vehicle was not otherwise suitable for the purpose of the transit,
- (d) when the driver is unlicensed; or
- (e) where the driver is found to be under the influence of a drug or intoxicating liquor.

Seed and Grain Storage

This benefit covers the loss of, damage to or destruction by an Insured Peril to harvested seed or grain that is in Permanent Storage and/or Temporary Storage on Your property from a crop grown within the Period of Insurance and listed on Your Certificate of Insurance of this Policy which is caused by:

- (a) Fire (including spontaneous combustion) Explosion and Lightning;
- (b) malicious damage that is not caused by **Your** family members, persons who live with **You** or persons who work for **You**:
- (c) impact by:
 - i. any land vehicle not being driven by **You**, **Your** family or employees; or
 - ii. aircraft, or other aerial devices not land fixed excluding chemical substances;
- (d) earthquake; or
- (e) storm, but We will not cover loss, damage or destruction caused by wind, rain, Hail Strike or water entering a building, silo or structure unless it enters as a direct result of structural damage caused by the event.

Any claim caused by an Insured Peril in respect of Seed and Grain Storage will be calculated by multiplying the quantity of seed or grain lost, damaged or destroyed by the **Agreed Value** less the applicable Excess of \$500 per claim.

The maximum **We** will pay **You** for loss of, damage to, or destruction of seed and/or grain in **Temporary Storage** is an aggregated amount of \$10,000.

The maximum **We** will pay **You** for loss of, damage to or destruction of seed and grain in **Permanent Storage** is \$50,000 in aggregate of all Seed and Grain Storage claims up until **You** have completed sowing in the following calendar season.

We will not pay any claim resulting from Loss or Damage to Seed and/or Grain in Transit arising directly or indirectly from any of the following circumstances:

- (a) if lost, damaged or destroyed by rain, wind or water while not contained in a building or silo designed for the storage of seed and/or grain;
- (b) while undergoing any process or treatment including sowing, cleaning, fumigating or grading; or
- (c) when stored in silo bags of any type.

Chemical Over-spray

We will cover Your Insured Paddock(s) for any Area Damaged caused by chemicals which originate from a neighbouring property and subsequently drifts onto any Insured Paddock caused by land based spraying operations during the Period of Insurance. The most We will pay for this Additional Benefit is \$50,000. The Insured

Paddock Excess shown on **Your Certificate of Insurance** will apply to this Additional Benefit.

We will not pay any claim resulting from Area Damaged due to Chemical Over-spray arising directly or indirectly from any of the following circumstances:

- (a) if the chemical spraying was performed by **You** or anybody acting on **Your** behalf;
- (b) for loss or yield resulting from chemicals applied by aircraft:
- (c) if the chemical spraying was performed by **Your** sharefarmer or on **Your** sharefarmer's behalf: or
- (d) if **You** do not provide **Us** with the name and contact details of the third party responsible for the damage.

Straying Livestock

We will cover You for reduction in Yield caused by straying livestock to Your Insured Paddock(s).

The most **We** will pay for this Additional Benefit during the Period of Insurance is \$50,000. The Excess shown on **Your Certificate of Insurance** will apply to this benefit.

We will NOT cover **Area Damaged** under this Additional Benefit - Straying Livestock:

- (a) caused directly or indirectly by:
 - Your negligence or the negligence of anyone acting on Your behalf;
 - ii. livestock in Your physical or legal control;
 - iii. livestock that are being grazed or agisted on Your Property;
 - iv. livestock straying as a result of **Your** fences, including shared boundary fences, being inadequate for livestock control;
 - v. livestock straying as a result of Your fences including shared boundary fences and/or gates being inadequately structured, not closed or secured or properly maintained to control livestock; or
- (b) if **You** do not provide **Us** with the name and contact details of the third party responsible for the livestock that caused the **Area Damaged**.

When the assessed loss of an **Insured Crop Area** exceeds 20% the **Excess** reduces by 0.5% for every 1.0% until that **Excess** has reduced to zero as shown in the following table.

INSURED CROP YIELD COVER OPTIONS

Means the method **You** selected and **We** agreed, shown on **Your Certificate of Insurance**, that specifies the manner in which the cover will operate in respect of **Insured Yield** and the **Insured Paddock**.

You cannot change Your Insured Crop Yield Cover Options after the Period of Insurance has commenced.

The Insured Crop Yield Cover Options are as follows;

1. After Harvest Declaration Cover

You nominate by plant type **Your Insured Paddock** and Insured Yield to **Us** at the start of the Period of Insurance:

- Your final premium invoice will be calculated on Your Actual Harvest
- 2. In the event of an Insured Peril occurring **We** will calculate **Your** yield loss in the Area Damage on Potential Harvest.
- 3. No Insured Yield revision will be permitted if **You** have notified **Us** of a claim.

2. Final Revision Date Cover

You nominate by paddock Your Insured Paddocks and Insured Yield to Us at the start of the Period of Insurance.

- Your final premium invoice will be calculated on Your Insured Yield declared by You by Your Final Revision Date.
- 2. No Insured Yield revision will be permitted if **You** have notified **Us** of a claim.
- 3. No Insured Yield revision will be permitted after the Final Revision Date.

BASIS OF SETTLEMENT

Calculation of Adjusted Sum Insured

1. If the Insured Paddock is less than 200ha the Adjusted Sum Insured will be calculated as follows;

Potential Harvest x Agreed Value x Insured Paddock

Potential Harvest	1.8t/ha
Agreed Value	\$300/tonne
Insured Paddock	100ha
Adjusted Sum Insured	\$54,000 (1.8t/ha x 100ha x \$300/t)

2. If an Insured Paddock is greater than 200ha the Adjusted Sum Insured will be calculated as follows;

Potential Harvest	1.8t/ha
Agreed Value	\$300/tonne
Insured Paddock (ha)	400ha
Area Damaged (ha)	200ha
Adjusted Sum Insured	\$108,000 (1.8t/ha x 200ha x \$300/t)

If **You** have taken a final revision Policy and the revision date has passed, the Insured Yield will replace Potential Harvest.

Calculation of Claim

We will calculate Your claim in accordance with Your revision type provisions, subject otherwise to the terms, conditions and exclusions of this Policy.

We will not pay more than the Sum Insured for each paddock affected.

We will not pay for any loss until all premiums have been paid to Us.

1. Final Revision Date Cover

a) If Area Damaged occurs on or before the Final Revision Date, We will use Potential Harvest for the claim settlement as follows:

Example a): using a paddock less than 200ha

Insured Yield	1.6t/ha
Potential Harvest	1.8t/ha
Agreed Value	\$300/tonne
Area Damaged	80ha
Insured Paddock	100ha
Area Sum Insured	\$54,000 (1.8t/ha x 100ha x \$300/t)
% Loss	31.50%
Excess	5.0%
Net Loss Percentage	26.50% (31.5%-5.0%)
Claim Settlement	\$14,310.00 (26.5% of \$54,000)

2. After Harvest Declaration Cover

We will use Potential Harvest for the claim settlement as follows;

Insured Yield	2.0/ha
Potential Harvest	2.5/ha
Agreed Value	\$300/tonne
Area Damaged	200ha
Insured Paddock	400ha
Area Sum Insured	\$150,000 (2.5t/ha x 200ha x \$300/t)
% Loss	20%
Excess	5.0%
Net Loss Percentage	15% (20%-5.0%)
Claim Settlement	\$22,500 (15% of \$150,000)

EXCLUSIONS

We are not liable for loss of, damage to or destruction of Your Insured Paddocks caused directly or indirectly by or arising from, or for:-

- 1. wind, water, rain or flood;
- 2. water or moisture damage as a result of the melting of or from melted hailstones;
- 3. loss which occurs before the **Specified Growth Stage** other than the Re-Sowing Additional Benefit;
- 4. damage to any paddocks and/or crop not listed on the **Certificate of Insurance**;
- grazing livestock that are under Your control and/or the burning of the stubble in each Insured Crop Area You have notified to Us as having a potential claim, prior to a completed inspection by Our nominated representatives;
- 6. loss of nutritional value of seed, grain or plant material:
- 7. loss of quality of seed, grain or plant material;
- 8. loss of germination ability of seed or grain;
- 9. damage to or destruction of hay crop, straw, stubble, hay bales or chaff;
- 10. vermin, birds, insects, larvae;
- 11. disease, virus(es), bacteria or fungus;
- 12. wilful, dishonest, fraudulent or criminal act or omission of **You** or any member of **Your** family;
- 13. war, invasion acts of foreign enemies, hostilities (whether war is declared or not), civil war, rebellion,

- revolution, insurrection, military or usurped power, confiscation or resumption or nationalisation or requisition or destruction of or damage to each **Insured Crop Area** by or under the order of any government or public or local authority;
- 14. loss, damage, cost or expense of whatsoever nature directly or indirectly caused by, resulting from or in connection with any acts of terrorism regardless of any other cause or event contributing concurrently or in any other sequence to the loss; This exclusion also includes loss, damage, cost or expense of whatsoever nature directly or indirectly caused by, resulting from or in connection with any action taken in controlling, preventing, suppressing or in any way relating to any act of terrorism;

For the purpose of this exclusion an act of terrorism means an act, including but not limited to the use of force or violence and/or the threat thereof, of any person or group(s) of persons, whether acting alone or on behalf or in connection with any organisation(s) or government(s) which form it's nature or context is done for, or in connection with political, religious, ideological or similar purposes including the intention to influence any government and/or to put the public, or any section of the public, in fear. This exclusion applies notwithstanding any provision to the contrary within this insurance or any endorsement thereto; or

15. any ionising radiations or contamination by radioactivity from any nuclear fuel or from any nuclear waste or from the combustion of nuclear fuel or the radioactive, toxic, explosive or other hazardous properties of any explosive nuclear assembly or nuclear component thereof.

We do not provide cover, and We are not liable to pay any claim or provide any benefit under the Policy to the extent that such claim payment or the provision of such cover or benefit would expose Us to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of Australia, New Zealand, the United Kingdom, the European Union, one (1) of its member states, or the United States of America.

CONDITIONS

Declaration of Crops

You agree to complete and sign a declaration at the date determined by the Insured Crop Yield Cover Option method **You** took with **Us** as follows:-

1. After Harvest Declaration Cover.

a) **We** require **Your** After Harvest Declaration of total harvest tonnes for each and every Insured

Paddock within 14 days of completion of all harvest operations at **Your** Location

- b) **You** complete and return the After Harvest Declaration within 14 days of completion of harvest
- c) Where **We** have not received **Your** After Harvest Declaration or have accepted a special circumstance either within 70 days of **Your** Final Revision Date, or 30th June whichever is the earlier, **We** will use **Your Insured Yield** to calculate Your premium invoice.
- d) A minimum **Actual Harvest** of 0.5 tonne per hectare will apply, unless a Crop Failure was notified by the **Final Revision Date**.
- e) Premium must be paid within 30 days of receiving **Your** final invoice from **Us**.
- f) **You** agree to keep and maintain records of **Your** crops including paddocks, yields, silo receipts and contracts for supply of crops for a period of at least 3 years from the date of harvest of covered crops.

2. Final Revision Date Cover.

- a) You will complete and return the Final Revision Declaration no later than the date shown on Your Certificate of Insurance.
- b) Premium must be paid within 30 days of receiving **Your** final invoice from **Us**.
- c) **You** agree to keep and maintain records of **Your** crops including paddocks, yields, silo receipts and contracts for supply of crops for a period of at least 3 years from the date of harvest of covered crops.

CLAIMS

Following Area Damaged which is covered by this Policy, You must follow the procedures outlined below. If You do not, We may refuse Your claim or reduce the amount We pay You:

1. advise **Us** as soon as possible within 48 hours by telephone, in person, by email or facsimile:

Phone 08 8372 4020 Fax 08 8372 4030 Email claims@if.net.au

- 2. complete **Our** claims notification form and return to **Us** promptly either by:
- a) Requesting a claim form from Your broker
- b) Downloading a claim form from **Our** web page https://www.if.net.au
- 3. read and retain the Important Claim Notices form We and/or Our appointed loss adjuster sends to You. It explains who We have engaged to determine any loss, how they will contact You and what You must do to enable the progression of any potential claim;

- 4. take all reasonable steps to limit the loss and prevent further loss;
- 5. report to the Police if **You** suspect arson or malicious damage;
- 6. give **Us** and **Our** representatives all assistance which may be reasonably required to inspect **Your** crops;
- 7. provide **Us** with individual harvested yields from each of **Your Insured Crop Areas** so **We** can determine the **Potential Harvest** from **Your Area Paddocks**.
- 8. inform **Us** if any **Insured Paddock** is ready or is being harvested. **You** may harvest the crop providing **You**:
 - a) leave 5 evenly spaced sample inspection areas of at least 10 square metres in every 40 hectares of **Insured Paddock**. These samples should be representative of the harvested area and should not include areas of poor growth, trees, fence lines, gateways or areas of poor drainage;
 - b) the entire stubble including roots whether damaged or not is to be left standing and is not to be cut out, cultivated, grazed, burnt or disturbed until **We** and/or **Our** representatives have inspected it.

Amendment to the Cover

Any amendments to the cover under this **Policy** are subject to a 48 hour acceptance condition. Revised cover attaches at 9:00am EST on the day following a 48 hour period from when the written acceptance of the alteration to the cover is approved by **Insurance Facilitators Pty Ltd**.

Crop Failure

In the event of the failure of part or all of Your Insured Crop Area, the cover may be cancelled by You on the Insured Crop Area or crops affected. You may be required by Us to provide evidenced proof that the area to be abandoned is uneconomical to harvest for commercial sale prior to the Crop Failure Date shown on Your Certificate of Insurance. Where notice is given by You and accepted by Us, no premium will be payable provided You have not already notified Us of a claim involving the affected Insured Crop Area.

If **Your** Insured Crop Area fails after the Crop Failure
Date, or **You** do not cancel **Your** cover due to Crop
Failure by the Crop Failure Date shown on **Your**Certificate of Insurance, a minimum Actual Harvest of 0.5
tonne per hectare will apply, irrespective of the Insured
Crop Yield Cover Option Cover option applying to **Your**cover.

Cancellation

We have the right to cancel the Policy in certain circumstances. If We cancel the Policy We will refund You the rateable proportion of time remaining on the Policy.

You may cancel this insurance by notifying Us in writing. You will still be required to pay the premium if You cancel the Policy.

Protection of Crops

You agree to tend to the Insured Crop Area in accordance with sound farming practice and to take all reasonable steps to protect and preserve the crops at all times. If You do not, We may reduce the amount We have to pay, or may elect not to pay Your claim.

Subrogation

We have the right to prosecute a claim in Your name to recover damages from another person in respect of amounts paid under this Policy. We have full discretion in the conduct of such proceedings and in the settlement of such claims.

You must not exclude or limit **Your** rights against any such party. If **You** do, **We** will not pay a claim to the extent **We** can no longer recover from that other party because those rights are affected.

Underinsurance

You will not be covered in respect of any area which is not shown on Your Certificate of Insurance.

If Your area planted is greater than the Insured Paddock nominated by You, Your claim in respect of the Insured Padock will be reduced by the underinsurance percentage of the total area planted.